



Website Privacy Policy

Waypoint Immigration USA is a law firm that collects, processes, and stores personal information from our visitors and clients. In the below sections we describe how we collect, process, and store your data in order to provide the legal services that we describe on our website.

Types of Information Collected

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; e-mail address; computer and connection information; and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, and communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

After you book our services, we collect additional personal information (not listed here because information collected may vary significantly from client to client) from you separately, not stored on our website, through Google Business Solutions. We collect this information in order to provide you with legal services.

How Information is Collected

When you visit our website, certain information is automatically collected such as your IP address and other computer information. When you conduct a transaction on our website, we also collect personal information you give us such as your name, address, email address, phone number, and credit card information.

After you book our services, we collect additional personal information from you separately, not stored on our website, through Google Workspace applications.

Your personal information will only be used for the specific reasons stated below.

Why Information is Collected

We collect information for the following purposes:

- 1. To provide and operate our services, including providing legal advice to our clients;*
- 2. To provide our visitors and clients with ongoing customer assistance and technical support;*

3. *To be able to contact our visitors and clients with general or personalized service-related notices and promotional messages;*
4. *To create aggregated statistical data and other aggregated personal information, which we may use to provide and improve our respective services;*
5. *To comply with any applicable laws and regulations. Please note: as a law firm, communications with your attorney are privileged and confidential, but disclosure of non-privileged information is sometimes necessary. Please contact us as described below if you have questions or concerns.*

How information is stored, used, shared and disclosed

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We also use Google Workspace to provide services to you. Your data may be stored through Google's data storage, databases and general Google applications. They store your data on secure servers behind a firewall and maintain stringent privacy standards.

How we communicate with you

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect money you owe to us, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you if required. For these purposes we may contact you via email or telephone.

How we use cookies and other tracking tools

We use various applications through Wix and Google Workspace to analyze aggregated data, of which your personal data may be part. We do not sell your data. We do not operate cookies for any purposes other than providing services, maintaining secure operation and functionality of our website, and producing analysis that is solely viewed and used by Waypoint Immigration USA.

How you can withdraw consent

If you do not want us to process your data anymore, please contact us through our website contact form. Please note that we may be required to preserve certain documents in your file for a number of years after providing legal services, and this mandatory time period may result in your requested data deletion being delayed. Please contact us if you have any questions or concerns.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes

to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances we use or disclose it.

Questions and your contact information

If you would like to access, correct, amend, or delete any personal information we have about you, you are invited to contact us through our website [Contact form](#).